

1 PACIFIC TRIAL ATTORNEYS  
A Professional Corporation  
2 Scott J. Ferrell, Bar No. 202091  
sferrell@pacifictrialattorneys.com  
3 4100 Newport Place Drive, Ste. 800  
Newport Beach, CA 92660  
4 Tel: (949) 706-6464  
Fax: (949) 706-6469

5 Attorneys for Plaintiff

6  
7 **UNITED STATES DISTRICT COURT**  
8 **CENTRAL DISTRICT OF CALIFORNIA**  
9

10 BRIANNA RIVERA, individually and on  
behalf of all others similarly situated,

11 Plaintiff,

12 v.

13 SIMPLE HABIT, INC., a Delaware  
14 corporation; and DOES 1 – 10, inclusive,

15 Defendants.  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26  
27  
28

Case No. 2:19-cv-1259

**CLASS ACTION COMPLAINT FOR:**

1. **VIOLATIONS OF CALIFORNIA'S  
AUTOMATIC RENEWAL LAW  
(BUSINESS AND PROFESSIONS  
CODE §§ 17600-17604); AND**
2. **VIOLATIONS OF CALIFORNIA'S  
UNFAIR COMPETITION LAW  
(BUSINESS AND PROFESSIONS  
CODE §§ 17200-17204)**

1 Plaintiff Brianna Rivera (“Plaintiff”), on behalf of herself and all others similarly  
2 situated, complains and alleges as follows:

### 3 INTRODUCTION & OVERVIEW OF CLAIMS

4 1. Plaintiff brings this class action on behalf of herself and a class of others  
5 similarly situated consisting of all persons in California who, within the applicable  
6 statute of limitations period up to and including the date of judgment in this action,  
7 purchased subscriptions for products (such as meditation products and related products)  
8 from Simple Habit, Inc. (“Defendant”). The class of others similarly situated to  
9 Plaintiff is referred to herein as “Class Members.” The claims for damages, restitution,  
10 injunctive and/or other equitable relief, and reasonable attorneys’ fees and costs arise  
11 under California Business and Professions Code (hereinafter “Cal. Bus. & Prof. Code”)  
12 §§ 17602, 17603, 17604) and 17200, et seq., and California Code of Civil Procedure §  
13 1021.5. Plaintiff and Class Members are consumers for purposes of Cal. Bus. & Prof.  
14 Code §§ 17600-17606.

15 2. During the Class Period, Defendant made automatic renewal or continuous  
16 service offers to consumers in California and (a) at the time of making the automatic  
17 renewal or continuous service offers, failed to present the automatic renewal offer terms  
18 or continuous service offer terms, in a clear and conspicuous manner and in visual  
19 proximity to the request for consent to the offer before the subscription or purchasing  
20 agreement was fulfilled in violation of Cal. Bus. & Prof. Code § 17602(a)(1 ); (b)  
21 charged Plaintiff’s and Class Members’ credit or debit cards, or third-party account  
22 (hereinafter “Payment Method”) without first obtaining Plaintiff’s and Class Members’  
23 affirmative consent to the agreement containing the automatic renewal offer terms or  
24 continuous service offer terms in violation of Cal. Bus. & Prof. Code § 17602(a)(2); and  
25 (c) failed to provide an acknowledgment that includes the automatic renewal or  
26 continuous service offer terms, cancellation policy, and information regarding how to  
27 cancel in a manner that is capable of being retained by the consumer in violation of Cal.  
28 Bus. & Prof. Code §§ 17602(a)(3) and 17602(b). As a result, all goods, wares,

1 merchandise, or products sent to Plaintiff and Class Members under the automatic  
2 renewal of continuous service agreements are deemed to be an unconditional gift  
3 pursuant to Cal. Bus. & Prof. Code § 17603.

4 3. As a result of the above, Plaintiff, on behalf of herself and Class Members,  
5 seeks damages, restitution, declaratory relief, injunctive relief and reasonable attorneys'  
6 fees and costs pursuant to Cal. Bus. & Prof. Code, §§ 17603, 17203, and 17204, and  
7 Code of Civil Procedure § 1021.5.

### 8 **JURISDICTION AND VENUE**

9 4. This Court has diversity jurisdiction over this class action pursuant to 28  
10 U.S.C. § 1332 as amended by the Class Action Fairness Act of 2005 because the  
11 amount in controversy exceeds five million dollars (\$5,000,000.00), exclusive of  
12 interest and costs, and is a class action in which some members of the class are citizens  
13 of different states than Defendant. *See* 28 U.S.C. § 1332(d)(2)(A).

14 5. This Court also has personal jurisdiction over Defendant because  
15 Defendant currently does business in this state.

16 6. Venue is proper in this Court pursuant to 28 U.S.C. § 1391 because  
17 Plaintiff is a resident of this District, and because Defendant is subject to personal  
18 jurisdiction in this District and a substantial portion of the conduct complained of herein  
19 occurred in this District.

### 20 **PARTIES**

21 7. Plaintiff purchased a subscription plan from Defendant in California  
22 during the Class Period. Plaintiff and Class Members are consumers as defined under  
23 Cal. Bus. & Prof. Code § 17601(d).

24 8. Plaintiff is informed and believes, and upon such information and belief  
25 alleges, that Defendant Simple Habit, Inc. is a Delaware corporation with its principal  
26 place of business located in San Francisco, California. Defendant operates in California  
27 and has done business in California at all times during the Class Period. Also during  
28 the Class Period, Defendant made, and continues to make, automatic renewal or

1 continuous service offers to consumers in California. Defendant operates a website  
2 which markets meditation products and related products.

3 9. The true names and capacities of the Defendants sued herein as DOES 1  
4 through 10, inclusive, are currently unknown to Plaintiff, who therefore sues such  
5 Defendants by fictitious names. Each of the Defendants designated herein as a DOE is  
6 legally responsible for the unlawful acts alleged herein. Plaintiff will seek leave of  
7 Court to amend this Complaint to reflect the true names and capacities of the DOE  
8 Defendants when such identities become known.

9 10. At all relevant times, each and every Defendant was acting as an agent  
10 and/or employee of each of the other Defendants and was acting within the course  
11 and/or scope of said agency and/or employment with the full knowledge and consent of  
12 each of the Defendants. Each of the acts and/or omissions complained of herein were  
13 alleged and made known to, and ratified by, each of the other Defendants (Simple  
14 Habit, Inc. and DOE Defendants will hereafter collectively be referred to as  
15 “Defendant”).

16 **FACTUAL BACKGROUND**

17 **California Business Professions Code §§ 17600-17606**

18 11. On December 1, 2010, sections 17600-17606 of the Cal. Bus. & Prof.  
19 Code came into effect. The Legislature’s stated intent for this Article was to end the  
20 practice of ongoing charges to consumers’ Payment Methods without consumers’  
21 explicit consent for ongoing shipments of a product or ongoing deliveries of service.  
22 *See* Cal. Bus. & Prof. Code § 17600.

23 12. Cal. Bus. & Prof. Code § 17602(a) makes it unlawful for any business  
24 making an automatic renewal or continuous service offer to a consumer in this state to  
25 do any of the following:

- 26 (1) Fail to present the automatic renewal offer terms or continuous  
27 service offer terms in a clear and conspicuous manner before the  
28 subscription or purchasing agreement is fulfilled and in visual

1 proximity, or in the case of an offer conveyed by voice, in temporal  
2 proximity, to the request for consent to the offer.

3 (2) Charge the consumer's credit or debit card or the consumer's  
4 account with a third party for an automatic renewal or continuous  
5 service without first obtaining the consumer's affirmative consent to  
6 the agreement containing the automatic renewal offer terms or  
7 continuous service offer terms.

8 (3) Fail to provide an acknowledgment that includes the automatic  
9 renewal or continuous service offer terms, cancellation policy, and  
10 information regarding how to cancel in a manner that is capable of  
11 being retained by the consumer. If the offer includes a free trial, the  
12 business shall also disclose in the acknowledgment how to cancel  
13 and allow the consumer to cancel before the consumer pays for the  
14 goods or services.

15 13. Cal. Bus. & Prof. Code § 17601(a) defines the term "Automatic renewal"  
16 as a "plan or arrangement in which a paid subscription or purchasing agreement is  
17 automatically renewed at the end of a definite term for a subsequent term."

18 14. Cal. Bus. & Prof. Code § 17601(b) defines the term "Automatic renewal  
19 offer terms" as "the following clear and conspicuous disclosures: (1) That the  
20 subscription or purchasing agreement will continue until the consumer cancels. (2) The  
21 description of the cancelation policy that applies to the offer. (3) The recurring charges  
22 that will be charged to the consumer's credit or debit card or payment account with a  
23 third party as part of the automatic renewal plan or arrangement, and that the amount of  
24 the charge may change, if that is the case, and the amount to which the charge will  
25 change, if known. (4) The length of the automatic renewal term or that the service is  
26 continuous, unless the length of the term is chosen by the consumer. (5) The minimum  
27 purchase obligation, if any."

28 15. Pursuant to Cal. Bus. & Prof. Code § 17601(c), "clear and conspicuous" or  
"clearly and conspicuously" means "in larger type than the surrounding text, or in  
contrasting type, font, or color to the surrounding text of the same size, or set off from  
the surrounding text of the same size by symbol ls or other marks, in a manner that  
clearly calls attention to the language."

1 16. Section 17602(b) provides: “A business making automatic renewal or  
2 continuous service offers shall provide a toll-free telephone number, electronic mail  
3 address, a postal address only when the seller directly bills the consumer, or another  
4 cost-effective, timely, and easy-to-use mechanism for cancellation that shall be  
5 described in the acknowledgment specified in paragraph (3) of subdivision (a).”

6 17. Section 17603 of Cal. Bus. & Prof. Code provides: “In any case in which a  
7 business sends any goods, wares, merchandise, or products to a consumer, under a  
8 continuous service agreement or automatic renewal of a purchase, without first  
9 obtaining the consumer’s affirmative consent as described in Section 17602, the goods,  
10 wares, merchandise, or products shall for all purposes be deemed an unconditional gift  
11 to the consumer, who may use or dispose of the same in any manner he or she sees fit  
12 without any obligation whatsoever on the consumer’s part to the business, including,  
13 but not limited to, bearing the cost of, or responsibility for, shipping any goods, wares,  
14 merchandise, or products to the business.”

#### 15 Defendant’s Business

16 18. Defendant offers, at its website, found at simplehabit.com, various  
17 subscriptions for **meditation products** and related **products**. Defendant’s product and  
18 services plan constitutes an automatic renewal and/or continuous service plan or  
19 arrangement for the purposes of Cal. Bus. & Prof. Code § 17601.

#### 20 Defendant’s Terms of Service

21 19. During the Class Period, Defendant’s webpage, found at saloonbox.com,  
22 contained a section entitled “Our Terms of Service”. **This is a lengthy document in**  
23 **which information concerning the recurring nature of Defendant’s subscription**  
24 **programs or the manner in which the subscriptions may be canceled is not set**  
25 **forth in clear and conspicuous language, as required by the applicable statutes and**  
26 **as set forth below.**

27 ///

28 ///

1 **Defendant’s Terms of Service Fail to Provide Clear and Conspicuous Disclosures**  
2 **As Required by Law.**

3 20. Within the Terms of Service, Defendant failed to state in clear and  
4 conspicuous language (*i.e.*, in larger type than the surrounding text, or in contrasting  
5 type, font, or color to the surrounding text of the same size, or set off from the  
6 surrounding text of the same size by symbols of other marks, in a manner that clearly  
7 calls attention to the language) that:

- 8 i) The subscription or purchasing agreement will continue until the  
9 consumer cancels;
- 10 ii) Described the cancellation policy that applies to the offer;
- 11 iii) Recurring charges that will be charged to the consumer’s Payment  
12 Method account with a third party as part of the automatic renewal  
13 plan or arrangement, and that the amount of the charge may change,  
14 if that is the case, and the amount to which the charge will change, if  
15 known; and
- 16 iv) The length of the automatic renewal term or that the service is  
17 continuous unless the length of the term is chosen by the consumer.

18 **Defendant Failed to Present the Automatic Renewal Offer Terms or Continuous**  
19 **Service Offer Terms in a Clear and Conspicuous Manner Before the Subscription**  
20 **or Purchasing Agreement was Fulfilled and in Visual Proximity to the Request for**  
21 **Consent to the Offer in Violation of Cal. Bus. & Prof. Code § 17602(a)(1), (2).**

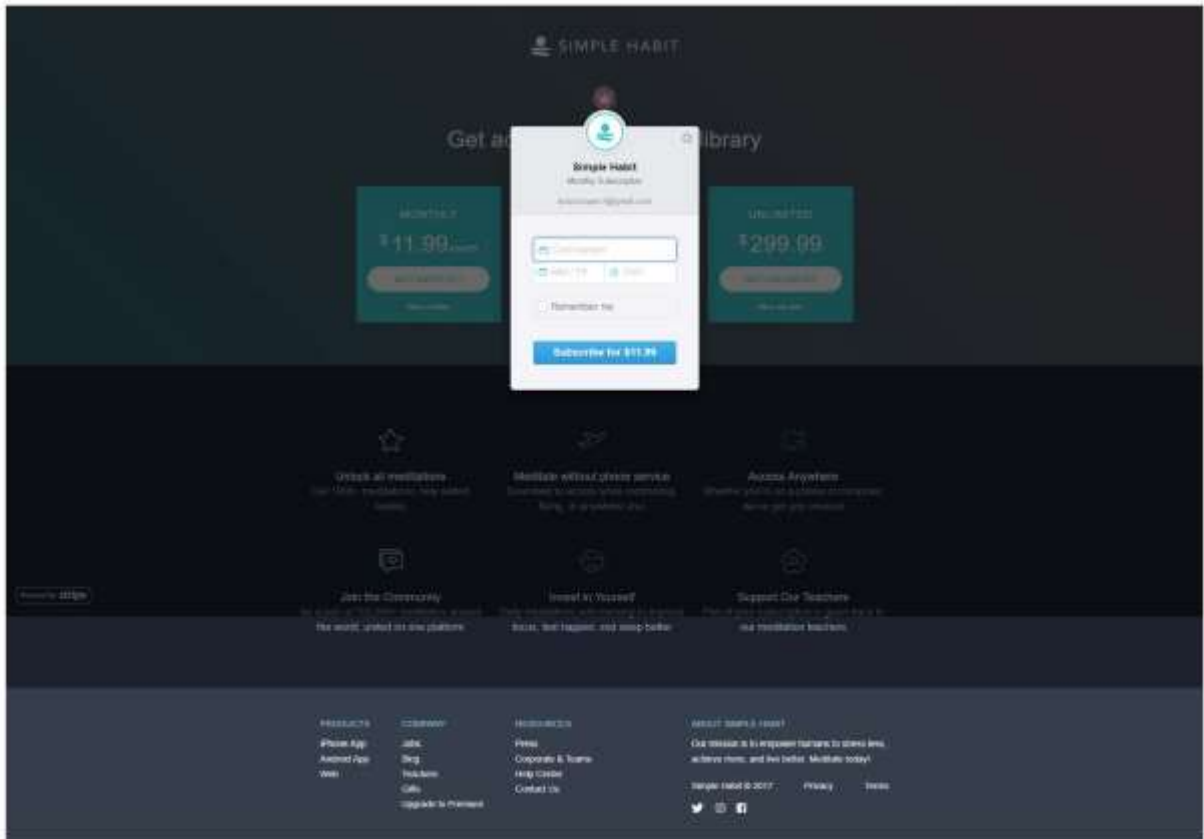
22 21. During the Class Period, Defendant made an automatic renewal offer for  
23 its subscriptions plans to Consumers in the United States, including Plaintiff and Class  
24 Members. Although the page where a prospective subscriber finalizes a purchase does  
25 mention cancellation, it does not set forth in full your cancellation policy in visual  
26 proximity to where a subscriber makes the purchase in a “clear and conspicuous  
27 manner” as required by Section 17602(a)(1).

28 ///

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26  
27  
28







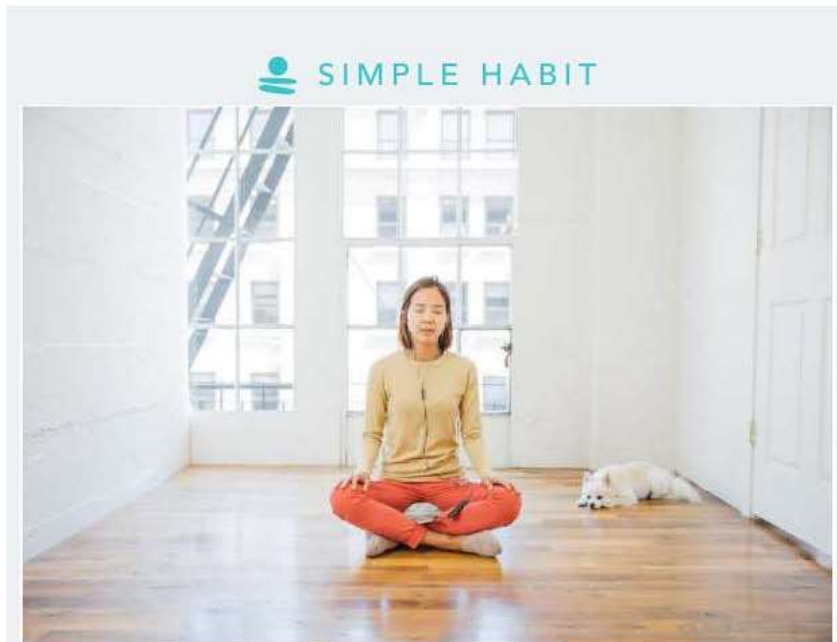
22. As a result, during the class period, prior to charging Plaintiff and Class Members, Defendant failed to obtain Plaintiff’s and Class Members’ affirmative consent to the automatic renewal offer terms or continuous service offer terms as required by Cal. Bus. & Prof. Code § 17602(a)(1), (2).

23. Because of Defendant’s failure to gather affirmative consent to the automatic renewal terms, all goods, wares, merchandise, or products, sent to Plaintiff and Class Members under the automatic renewal or continuous service agreement are deemed to be an unconditional gift pursuant to Cal. Bus. & Prof. Code § 17603, and Plaintiff and Class Members may use or dispose of the same in any manner they see fit without any obligation whatsoever on their part to Defendant, including, but not limited to, bearing the cost of, or responsibility for, shipping any goods, wares, merchandise or products.

1 **Defendant Failed to Provide an Acknowledgment as Required by Cal. Bus. &**  
2 **Prof. Code §§ 17602(a)(3) and 17602(b)**

3 24. Furthermore, and in addition to the above, after Plaintiff and Class  
4 Members subscribed to one of Defendant's subscription plans, Defendant sent to  
5 Plaintiff and Class Members email follow-ups to their purchases, but has failed, and  
6 continues to fail, to provide an acknowledgement that includes the automatic renewal or  
7 continuous service offer terms, cancellation policy, and information on how to cancel in  
8 a manner that is capable of being retained by Plaintiff and Class Members in violation  
9 of Cal. Bus. & Prof. Code §§ 17602(a)(3) and 17602(b).

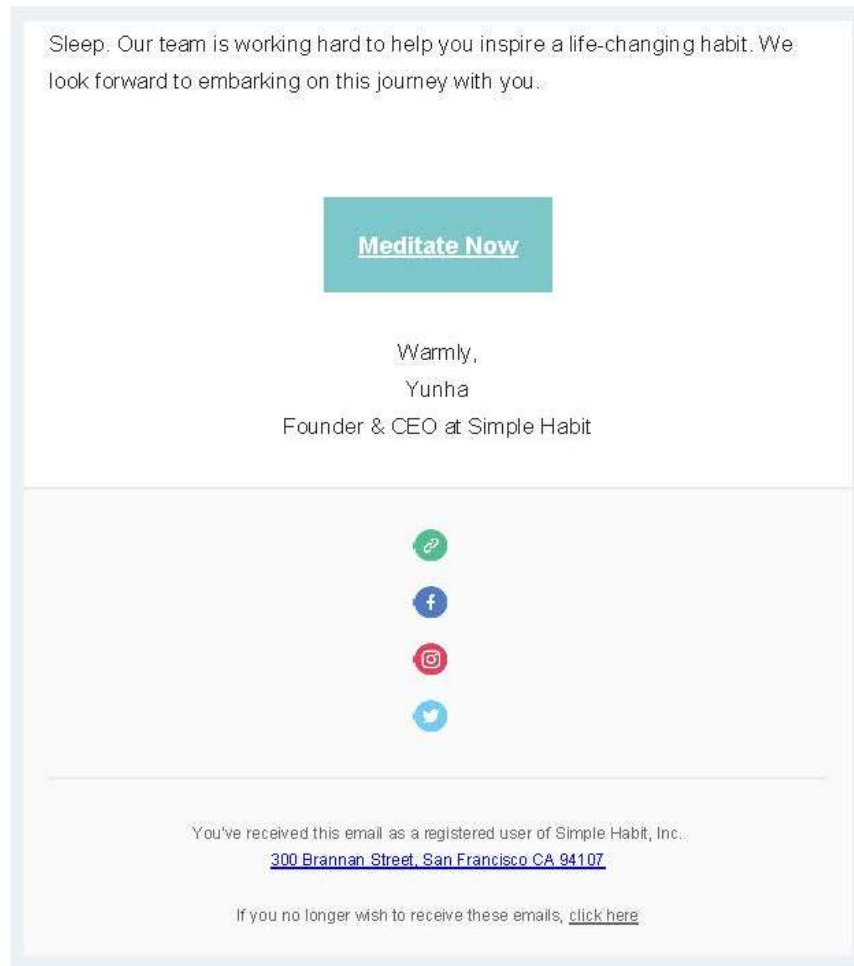
10 From: **Simple Habit** <[hello@mail.simplehabit.com](mailto:hello@mail.simplehabit.com)>  
11 Date: Friday, May 25, 2018  
12 Subject: Welcome to Simple Habit  
13 To: [riverabrianna822@gmail.com](mailto:riverabrianna822@gmail.com)



21 Hi Brianna,

22  
23 My name is Yunha, and I am the founder of Simple Habit. Meditation changed  
24 my life, and I was inspired to create a meditation app specifically designed for  
25 busy people like me.

26 Simple Habit has over 1,000 meditations, ranging from Stress Relief to Deep  
27  
28



## 17 CLASS ACTION ALLEGATIONS

18 25. Plaintiff brings this action, on behalf of herself and all others similarly  
19 situated, as a class action pursuant to Rule 23(a) of the Federal Rules of Civil  
20 Procedure. The proposed Class (the “Class”) that Plaintiff seeks to represent is  
21 composed of and defined as:

22 **“All persons within California that, within the applicable statute of**  
23 **limitations period up to and including entry of judgment in this**  
24 **matter, purchased any product or service in response to an offer**  
25 **constituting an “Automatic Renewal” as defined by § 17601(a) of the**  
26 **Business and Professions Code, from Simple Habit, Inc., its**  
27 **predecessors, or its affiliates, via the website simplehabit.com.”**

28 ///

1           26. Excluded from the Class are governmental entities, Defendant, any entity  
2 in which Defendant has a controlling interest, and Defendant's officers, directors,  
3 affiliates, legal representatives, employees, co-conspirators, successors, subsidiaries,  
4 and assigns, and individuals bound by any prior settlement. Also excluded from the  
5 Class is any judge, justice, or judicial officer presiding over this matter.

6           27. This action is brought and may be properly maintained as a class action  
7 pursuant to the provisions of Federal Rule of Civil Procedure 23(a)(1)-(4) and 23(b)(1)-  
8 (3). This action satisfies the numerosity, typicality, adequacy, predominance and  
9 superiority requirements of those provisions.

10           28. [Fed. R. Civ. P. 23(a)(1)] The Class is so numerous that the individual  
11 joinder of all of its members is impractical. While the exact number and identities of  
12 Class members are unknown to Plaintiff at this time and can only be ascertained  
13 through appropriate discovery, Plaintiff is informed and believes the Class includes  
14 hundreds of thousands of members. Plaintiff alleges that the Class may be ascertained  
15 by the records maintained by Defendant.

16           29. [Fed. R. Civ. P. 23(a)(2)] Common questions of fact and law exist as to all  
17 members of the Class that predominate over any questions affecting only individual  
18 members of the Class. These common legal and factual questions, which do not vary  
19 from class member to class member, and which may be determined without reference to  
20 the individual circumstances of any class member, include, but are not limited to, the  
21 following:

- 22           i. Whether during the Class Period Defendant failed to present the  
23 automatic renewal offer terms, or continuous service offer terms, in  
24 a clear and conspicuous manner before the subscription or  
25 purchasing agreement was fulfilled and in visual proximity to the  
26 request for consent to the offer in violation of Cal. Bus. & Prof.  
27 Code § 17602(a)(1);

- 1                   ii. Whether during the Class Period Defendant charged Plaintiff's and  
2                   Class Members' Payment Method for an automatic renewal or  
3                   continuous service without first obtaining the Plaintiff's and Class  
4                   Members' affirmative consent to the automatic renewal offer terms  
5                   or continuous service offer terms in violation of Cal. Bus. & Prof.  
6                   Code § 17602(a)(2);
- 7                   iii. Whether during the Class Period Defendant failed to provide an  
8                   acknowledgement that included the automatic renewal or continuous  
9                   service offer terms, cancellation policy, and information on how to  
10                  cancel in a manner that is capable of being retained by Plaintiff and  
11                  Class Members, in violation of Cal. Bus. & Prof. Code §  
12                  17602(a)(3);
- 13                  iv. Whether during the Class Period Defendant failed to provide an  
14                  acknowledgment that describes a cost-effective, timely, and easy-to-  
15                  use mechanism for cancellation in violation of Cal. Bus. & Prof.  
16                  Code § 17602(b);
- 17                  v. Whether Plaintiff and the Class Members are entitled to restitution  
18                  of money paid in circumstances where the goods and services  
19                  provided by Defendant are deemed an unconditional gift in  
20                  accordance with Cal. Bus. & Prof. Code § 17603;
- 21                  vi. Whether Plaintiff and Class Members are entitled to restitution in  
22                  accordance with Cal. Bus. & Prof. Code §§ 17200, 17203;
- 23                  vii. Whether Plaintiff and Class Members are entitled to injunctive relief  
24                  under Cal. Bus. & Prof. Code § 17203;
- 25                  viii. Whether Plaintiff and Class Members are entitled to attorneys' fees  
26                  and costs under California Code of Civil Procedure § 1021.5; and
- 27                  ix. The proper formula(s) for calculating the restitution owed to Class  
28                  Members.

1           30. [Fed. R. Civ. P. 23(a)(3)] Plaintiff's claims are typical of the claims of the  
2 members of the Class. Plaintiff and all members of the Class have sustained injury and  
3 are facing irreparable harm arising out of Defendant's common course of conduct as  
4 complained of herein. The losses of each member of the Class were caused directly by  
5 Defendant's wrongful conduct as alleged herein.

6           31. [Fed. R. Civ. P. 23(a)(4)] Plaintiff will fairly and adequately protect the  
7 interests of the members of the Class. Plaintiff has retained attorneys experienced in the  
8 prosecution of class actions, including complex consumer and mass tort litigation.

9           32. [Fed. R. Civ. P. 23(b)(3)] A class action is superior to other available  
10 methods of fair and efficient adjudication of this controversy, since individual litigation  
11 of the claims of all Class members is impracticable. Even if every Class member could  
12 afford individual litigation, the court system could not. It would be unduly burdensome  
13 to the courts in which individual litigation of numerous issues would proceed.  
14 Individualized litigation would also present the potential for varying, inconsistent, or  
15 contradictory judgments and would magnify the delay and expense to all parties and to  
16 the court system resulting from multiple trials of the same complex factual issues. By  
17 contrast, the conduct of this action as a class action, with respect to some or all of the  
18 issues presented herein, presents fewer management difficulties, conserves the  
19 resources of the parties and of the court system, and protects the rights of each Class  
20 member.

21           33. [Fed. R. Civ. P. 23(b)(1)(A)] The prosecution of separate actions by  
22 thousands of individual Class members would create the risk of inconsistent or varying  
23 adjudications with respect to, among other things, the need for and the nature of proper  
24 notice, which Defendant must provide to all Class members.

25           34. [Fed. R. Civ. P. 23(b)(1)(B)] The prosecution of separate actions by  
26 individual class members would create a risk of adjudications with respect to them that  
27 would, as a practical matter, be dispositive of the interests of the other Class members  
28

1 not parties to such adjudications or that would substantially impair or impede the ability  
2 of such non-party Class members to protect their interests.

3 35. [Fed. R. Civ. P. 23(b)(2)] Defendant has acted or refused to act in respects  
4 generally applicable to the Class, thereby making appropriate final injunctive relief with  
5 regard to the members of the Class as a whole.

6 **FIRST CAUSE OF ACTION**

7 **FAILURE TO PRESENT AUTOMATIC RENEWAL OFFER TERMS OR**  
8 **CONTINUOUS SERVICE OFFER TERMS CLEARLY AND**  
9 **CONSPICUOUSLY AND IN VISUAL, PROXIMITY TO THE REQUEST FOR**  
10 **CONSENT OFFER (CAL. BUS. & PROF. CODE§ 17602(a)(l))**

11 **(By Plaintiff, on her own behalf and on behalf of the Class, against All Defendants)**

12 36. The foregoing paragraphs are alleged herein and are incorporated herein  
13 by reference.

14 37. Cal. Bus. Prof. Code§ 17602(a)(1) provides:

15  
16 (a) It shall be unlawful for any business making an automatic renewal or  
17 continuous service offer to a consumer in this state to do any of the  
following:

18 (l) Fail to present the automatic renewal offer terms or continuous  
19 service offer terms in a clear and conspicuous manner before the  
20 subscription or purchasing agreement is fulfilled and in visual  
proximity, or in the case of an offer conveyed by voice, in temporal  
proximity, to the request for consent to the offer.

21 38. Plaintiff and Class Members purchased Defendant's online **meditation**  
22 **products** and related **products** for personal, family or household purposes. Defendant  
23 failed to present the automatic renewal offer terms, or continuous service offer terms, in  
24 a clear and conspicuous manner and in visual proximity to the request for consent to the  
25 offer before the subscription or purchasing agreement was fulfilled.

26 39. As a result of Defendant's violations of Cal. Bus. & Prof. Code §  
27 §17602(a)(l), Defendant is subject under Cal. Bus. & Prof. Code § 17604 to all civil  
28

1 remedies that apply to a violation of Article 9, of Chapter 1, of Part 3, of Division 7 of  
2 the Cal. Bus. & Prof. Code.

3 40. Plaintiff, on behalf of herself and Class Members, requests relief as  
4 described below.

5 **SECOND CAUSE OF ACTION**

6 **FAILURE TO OBTAIN CONSUMER’S AFFIRMATIVE CONSENT**

7 **BEFORE THE SUBSCRIPTION IS FULFILLED**

8 **(CAL BUS. & PROF. CODE §§ 17602(a)(2) and 17603)**

9 **(By Plaintiff, on her own behalf and on behalf of the Class, against All Defendants)**

10 41. The foregoing paragraphs are alleged herein and are incorporated herein  
11 by reference.

12 42. Cal. Bus. & Prof. Code § 17602(a)(2) provides:

13 (a) It shall be unlawful for any business making an automatic renewal or  
14 continuous service offer to a consumer in this state to do any of the  
15 following:

16 (2) Charge the consumer’s credit or debit card or the consumer’s  
17 account with a third party for an automatic renewal or continuous  
18 service without first obtaining the consumer, s affirmative consent to  
the agreement containing the automatic renewal offer terms or  
continuous service offer terms.

19 43. Plaintiff and Class Members purchased Defendant’s online **meditation**  
20 **products** and related **products** for personal, family or household purposes. Defendant  
21 charged, and continues to charge Plaintiff’s and Class Members’ Payment Method for  
22 an automatic renewal or continuous service without first obtaining Plaintiff’s and Class  
23 Members affirmative consent to the Terms of Service containing the automatic renewal  
24 offer terms or continuous service offer terms.

25 44. As a result of Defendant’s violations of Cal. Bus. & Prof. Code §  
26 17602(a)(2), Defendant is liable to provide restitution to Plaintiff and Class Members  
27 under Cal. Bus. & Prof. Code § 17603.

28 ///



1 45. Plaintiff, on behalf of herself and Class Members, requests relief as  
2 described below.

3 **THIRD CAUSE OF ACTION**

4 **FAILURE TO PROVIDE ACKNOWLEDGMENT WITH**  
5 **AUTOMATIC RENEWAL TERMS AND INFORMATION REGARDING**  
6 **CANCELLATION POLICY**

7 **(CAL. BUS. & PROF. CODE §§ 17602(a)(3), 17602(b))**

8 **(By Plaintiff, on her own behalf and on behalf of the Class, against All Defendants)**

9 46. The foregoing paragraphs are alleged herein and are incorporated herein  
10 by reference.

11 47. Cal. Bus. & Prof. Code§ 17602(a)(3) provides:

12  
13 (a) It shall be unlawful for any business making an automatic renewal or  
14 continuous service offer to a consumer in this state to do any of the  
following:

15 (3) Fail to provide an acknowledgment that includes the  
16 automatic renewal or continuous service offer terms,  
17 cancellation policy, and information regarding how to cancel in  
18 a manner that is capable of being retained by the consumer. If  
the offer includes a free trial, the business shall also disclose in  
the acknowledgment how to cancel and allow the consumer to  
cancel before the consumer pays for the goods or services.

19 48. Cal. Bus. & Prof. Code§ 17602(b) provides:

20  
21 “A business making automatic renewal or continuous service  
22 offers shall provide a toll-free telephone number, electronic  
23 mail address, a postal address only when the seller directly bills  
the consumer, or another cost-effective, timely, and easy-to-use  
24 mechanism for cancellation that shall be described in the  
acknowledgment specified in paragraph (3) of subdivision (a).”

25 49. Plaintiff and Class Members purchased Defendant’s online **meditation**  
26 **products** and related **products** for personal, family or household purposes. Defendant  
27 failed to provide an acknowledgement that includes the automatic renewal or  
28

1 continuous service offer terms, cancellation policy, and information on how to cancel in  
2 a manner that is capable of being retained by Plaintiff and Class Members.

3 50. As a result of Defendant’s violations of Cal. Bus. & Prof. Code §§  
4 17602(a)(3) and 17602(b), Defendant is subject to all civil remedies under Cal. Bus. &  
5 Prof. Code § 17604 that apply to a violation of Article 9, of Chapter 1 of Part 3, of  
6 Division 7 of the Cal. Bus. & Prof. Code.

7 51. Plaintiff, on behalf of herself and Class Members, requests relief as  
8 described below.

9 **FOURTH CAUSE OF ACTION**

10 **VIOLATION OF THE UNFAIR COMPETITION LAW**

11 **(CAL. BUS. & PROF. CODE § 17200 *et. seq.*)**

12 **(By Plaintiff, on her own behalf and on behalf of the Class, against All Defendants)**

13 52. The foregoing paragraphs are alleged herein and are incorporated herein  
14 by reference.

15 53. Cal. Bus. & Prof. Code § 17200, *et seq.* (the “UCL”) prohibits unfair  
16 competition in the form of any unlawful or unfair business act or practice. Cal. Bus. &  
17 Prof. Code § 17204 allows “a person who has suffered injury in fact and has lost money  
18 or property” to prosecute a civil action for violation of the UCL. Such a person may  
19 bring such an action on behalf of himself or herself and others similarly situated who  
20 are affected by the unlawful and/or unfair business practice or act.

21 54. Since December 1, 2010, and continuing during the Class Period,  
22 Defendant has committed unlawful and/or unfair business acts or practices as defined  
23 by the UCL, by violating Cal. Bus. & Prof. Code §§ 17602(a)(1), 17602(a)(2),  
24 17602(a)(3) and 17602(b). The public policy which is a predicate to a UCL action  
25 under the unfair prong of the UCL is tethered to a specific statutory provision. *See* Cal.  
26 Bus. & Prof. Code §§ 17600, 17602. In addition, besides offending an established  
27 public policy, Defendant’s act or practice is immoral, unethical, oppressive,  
28 unscrupulous or substantially injurious to consumers. Further, the utility of

1 Defendant's conduct is outweighed by the gravity of the harm to Plaintiff and Class  
2 Members.

3 55 Plaintiff has standing to pursue this claim because she suffered injury in  
4 fact and has lost money or property as a result of Defendant's actions as set forth  
5 herein. Plaintiff purchased Defendant's online **meditation products** and related  
6 **products** for personal, family, or household purposes.

7 56. As a direct and proximate result of Defendant's unlawful and/or unfair  
8 business acts or practices described herein, Defendant has received, and continues to  
9 hold, unlawfully obtained property and money belonging to Plaintiff and Class  
10 Members in the form of payments made for subscription agreements by Plaintiff and  
11 Class Members. Defendant has profited from its unlawful and/or unfair business acts or  
12 practices in the amount of those business expenses and interest accrued thereon.

13 57. Plaintiff and similarly-situated Class Members are entitled to restitution  
14 pursuant to Cal. Bus. & Prof. Code § 17203 for all monies paid by Class Members  
15 under the subscription agreements from December 1, 2010, to the date of such  
16 restitution at rates specified by law. Defendant should be required to disgorge all the  
17 profits and gains it has reaped and restore such profits and gains to Plaintiff and Class  
18 Members, from whom they were unlawfully taken.

19 58. Plaintiff and similarly situated Class Members are entitled to enforce all  
20 applicable penalty provisions pursuant to Cal. Bus. & Prof. Code § 17202, and to obtain  
21 injunctive relief pursuant to Cal. Bus. & Prof. Code § 17203.

22 59. Plaintiff has assumed the responsibility of enforcement of the laws and  
23 public policies specified herein by suing on behalf of herself and other similarly-  
24 situated Class Members. Plaintiff's success in this action will enforce important rights  
25 affecting the public interest. Plaintiff will incur a financial burden in pursuing this  
26 action in the public interest. An award of reasonable attorneys' fees to Plaintiff is thus  
27 appropriate pursuant to California Code of Civil Procedure § 1021.5.

28 ///

1 60. Plaintiff, on behalf of herself and Class Members, request relief as  
2 described below.

3 **PRAYER FOR RELIEF**

4 WHEREFORE, Plaintiff requests the following relief:

5 A. That the Court determine that this action may be maintained as a class  
6 action, and define the Class as requested herein;

7 B. That the Court find and declare that Defendant has violated Cal. Bus. &  
8 Prof. Code § 17602(a)(1) by failing to present the automatic renewal offer terms, or  
9 continuous service offer terms, in a clear and conspicuous manner and the visual  
10 proximity to the request for consent to the offer before the subscription or purchasing  
11 agreement was fulfilled;

12 C. That the Court find and declare that Defendant has violated Cal. Bus. &  
13 Prof. Code § 17602(a)(2) by charging Plaintiff's and Class Members' Payment Method  
14 without first obtaining their affirmative consent to the automatic renewal offer terms or  
15 continuous service terms;

16 D. That the Court find and declare that Defendant has violated Cal. Bus. &  
17 Prof. Code § 17602(a)(3) by failing to provide an acknowledgement that includes the  
18 automatic renewal or continuous service offer terms, cancellation policy and  
19 information on how to cancel in a manner that is capable of being retained by Plaintiff  
20 and Class Members;

21 E. That the Court find and declare that Defendant has violated Cal. Bus. &  
22 Prof. Code § 17602(b) by failing to provide an acknowledgment that describes a toll-  
23 free telephone number, electronic mail address, a postal address only when the seller  
24 directly bills the consumer, or another cost-effective, timely, and easy-to-use  
25 mechanism for cancellation;

26 F. That the Court find and declare that Defendant has violated the UCL and  
27 committed unfair and unlawful business practices by violating Cal. Bus. & Prof. Code §  
28 17602;

1 G. That the Court award to Plaintiff and Class Members damages and full  
2 restitution due to Defendant's UCL violations, pursuant to Cal. Bus. & Prof. Code §§  
3 17200-17205 in the amount of their subscription agreement payments;

4 H. That the Court find that Plaintiff and Class Members are entitled to  
5 injunctive relief pursuant to Cal. Bus. & Prof. Code § 17203;

6 I. That Plaintiff and the Class be awarded reasonable attorneys' fees and  
7 costs pursuant to California Code of Civil Procedure § 1021.5, and/or other applicable  
8 law; and

9 J. That the Court award such other and further relief as this Court may deem  
10 appropriate.

11  
12 Dated: February 20, 2019

PACIFIC TRIAL ATTORNEYS, APC

13  
14 By: /s/ Scott J. Ferrell

15 Scott. J. Ferrell  
16 Attorneys for Plaintiff  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26  
27  
28