

1 Mark L. Javitch* (CA SBN 323729)
2 Javitch Law Office
3 480 S. Ellsworth Ave.
4 San Mateo, CA 94401
5 Telephone: (650) 781-8000
6 Facsimile: (650) 648-0705
7 mark@javitchlawoffice.com
8 *Attorney for Plaintiff* and the Class
9 *Pending Pro Hac Vice Admission

10 UNITED STATES DISTRICT COURT
11 DISTRICT OF NEBRASKA

12 ANDREW BOEHM, individually and on behalf
13 of all others similarly situated

14 Plaintiff,

15 v.

16 SUNDANCE PAYMENT SOLUTIONS, a Utah
17 business entity, REMNANT FINANCIAL
18 SERVICES, INC., a Texas business entity,

19 Defendants.

Case No.: _____

CLASS ACTION COMPLAINT

JURY TRIAL DEMANDED

20 **CLASS ACTION COMPLAINT**

21 1. Plaintiff ANDREW BOEHM (“Plaintiff”) brings this Class Action Complaint and
22 Demand for Jury Trial against Defendant SUNDANCE PAYMENT SOLUTIONS (“Sundance”) and
23 REMNANT FINANCIAL SERVICES, INC. (“Remnant” or together, “Defendants”) to stop their
24 illegal practice of making unauthorized calls that play prerecorded voice messages to the cellular and
25 residential telephones of consumers nationwide, and to obtain redress for all persons injured by their
26 conduct. Plaintiff alleges as follows upon personal knowledge as to himself and his own acts and
27 experiences, and, as to all other matters, upon information and belief, including investigation conducted
28 by his attorney.

NATURE OF THE ACTION

2. Defendants sell merchant credit card processing systems. As a primary part of their marketing efforts, Defendants and their agents place thousands of automated calls employing a prerecorded voice message to cellular and residential phones nationwide.

3. Unfortunately, Defendants do not obtain consent prior to placing these calls and, therefore, are in violation of the Telephone Consumer Protection Act (“TCPA”), 47 U.S.C. § 227.

4. Congress enacted the TCPA in 1991 to restrict the use of sophisticated telemarketing equipment that could target millions of consumers *en masse*. Congress found that these calls were not only a nuisance and an invasion of privacy to consumers specifically but were also a threat to interstate commerce generally. *See* S. Rep. No. 102-178, at 2-3 (1991), as reprinted in 1991 U.S.C.C.A.N. 1968, 1969-71.

5. The TCPA targets unauthorized calls exactly like the ones alleged in this case, based on Defendants’ use of technological equipment to spam consumers with its advertising on a grand scale.

6. By placing the calls at issue, Defendants have violated the privacy and statutory rights of Plaintiff and the Class.

7. Plaintiff therefore seeks an injunction requiring Defendants to stop its unconsented calling, as well as an award of actual and statutory fines to the Class members, together with costs and reasonable attorneys’ fees.

PARTIES

8. Plaintiff ANDREW BOEHM is a natural person and is a citizen of the District of Nebraska.

9. Defendant SUNDANCE PAYMENT SOLUTIONS, (“Sundance”) is Utah business Entity Number 10585047-0151, operating a website at sundanceftw.com, with its principal place of business

1 located at 101 E Renfro st Burleson, Texas 76028, and mailing address at 100 Throckmorton Street, Ste
2 250, Fort Worth TX, 76102.

3 10. Sundance's registered agent, according to the Utah Secretary of State Website, is
4 Corporation Service company, 15 West South Temple, Suite 600, Salt Lake City, UT 84101.

5 11. Remnant is a Texas business entity with mailing address of 101 E Renfro St. Ste A,
6 Burleson, TX 76028-4248.

7 12. Remnant's Registered Agent us United States Corporation Agents, Inc., 9900 Spectrum
8 Drive, Austin, TX, 78717.

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10 **JURISDICTION AND VENUE**

11 13. This Court has general federal question subject matter jurisdiction under 28 U.S.C. §1331,
12 as the action arises under the Telephone Consumer Protection Act, 47 U.S.C. §227, which is a federal
13 statute.

14 14. This Court has specific personal jurisdiction over Defendants because illegal phone calls
15 giving rise to this lawsuit were placed to Plaintiff into this District.

16 15. Venue is proper in this District pursuant to 28 U.S.C. §1391(b)(2) because the wrongful
17 conduct giving rise to this case occurred substantially within this District.

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19 **COMMON FACTUAL ALLEGATIONS**

20 16. Defendants Sundance and Remnant sell and solicit merchant processing equipment and
21 services.

22 17. To increase their sales and avoid paying for legitimate forms of advertising, Defendant
23 repeatedly sent prerecorded voice messages to thousands or possibly tens of thousands of cellular and
24 residential phones at once.
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1 18. When the Class members answered their cell phones or listened to their messages expecting
2 to hear from a real person, Defendants pulled a bait and switch by playing a prerecorded voice message.

3 19. Unfortunately, Defendants failed to obtain consent from Plaintiff and the Class before
4 bombarding their cell phones with these illegal voice recordings.

5 **FACTS SPECIFIC TO PLAINTIFF**

6 20. On October 8, 2019, Plaintiff received a phone call on his cell phone number ending in
7 5375 from a number displaying caller ID 201-944-6257.
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24 21. When Plaintiff answered, Plaintiff heard a prerecorded voice message advertising lower
25 merchant processing rates from “Clover Merchant Processing.”
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1 22. The prerecorded message said to press one to speak to a live agent. Plaintiff pressed one
2 to request more information.

3 23. A live agent called back from Defendants and Plaintiff was solicited for merchant
4 processing services.

5 24. Plaintiff received an email from a sales representative at @sundanceftw.com.

6 25. Plaintiff never consented to receive calls from Defendants. Plaintiff had no relationship
7 with Defendants and has never requested that Defendants contact him in any manner.
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9 26. Defendants' calls violated Plaintiff's statutory rights.

10 **CLASS ALLEGATIONS**

11 27. **Class Definition:** Plaintiff brings this action pursuant to Federal Rule of Civil Procedure
12 23(b)(3) on behalf of Plaintiff and a class defined as follows:

13 **No Consent Class.** All persons in the United States who: (1) from the last 4
14 years to present (2) received at least one telephone call; (3) on his or her cellular
15 and/or residential telephone; (4) that was called and/or played a prerecorded
16 voice message; (5) for the purpose of selling Defendants' products and/or
services;

17 28. The following people are excluded from the Class: (1) any Judge or Magistrate presiding
18 over this action and members of their families; (2) Defendants, Defendants' subsidiaries, parents,
19 successors, predecessors, and any entity in which the Defendants or their parents have a controlling
20 interest and its current or former employees, officers and directors; (3) persons who properly execute and
21 file a timely request for exclusion from the Class; (4) persons whose claims in this matter have been
22 finally adjudicated on the merits or otherwise released; (5) Plaintiff's counsel and Defendants' counsel;
23 and (6) the legal representatives, successors, and assigns of any such excluded persons.
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25 29. **Numerosity:** The exact number of the Class members is unknown and not available to
26 Plaintiff, but it is clear that individual joinder is impracticable. On information and belief, Defendants
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1 placed telephone calls to thousands of consumers who fall into the definition of the Class. Members of
2 the Class can be identified through Defendants' records.

3 30. **Typicality:** Plaintiff's claims are typical of the claims of other members of the Class, in
4 that Plaintiff and the Class members sustained damages arising out of Defendants' uniform wrongful
5 conduct and unsolicited telephone calls.

6 31. **Adequate Representation:** Plaintiff will fairly and adequately represent and protect the
7 interests of the other members of the Class. Plaintiff's claims are made in a representative capacity on
8 behalf of the other members of the Class. Plaintiff has no interests antagonistic to the interests of the
9 other members of the proposed Class and is subject to no unique defenses. Plaintiff has retained
10 competent counsel to prosecute the case on behalf of Plaintiff and the proposed Class. Plaintiff and his
11 counsel are committed to vigorously prosecuting this action on behalf of the members of the Class and
12 have the financial resources to do so.

13 32. **Policies Generally Applicable to the Class:** This class action is appropriate for
14 certification because Defendants have acted or refused to act on grounds generally applicable to the Class
15 as a whole, thereby requiring the Court's imposition of uniform relief to ensure compatible standards of
16 conduct toward the Class members and making final injunctive relief appropriate with respect to the Class
17 as a whole. Defendants' practices challenged herein apply to and affect the Class members uniformly,
18 and Plaintiff's challenge of those practices hinge on Defendants' conduct with respect to the Class as a
19 whole, not on facts or law applicable only to Plaintiff.

20 33. **Commonality and Predominance:** There are many questions of law and fact common to
21 the claims of Plaintiff and the Class, and those questions predominate over any questions that may affect
22 individual members of the Class. Common questions for the Class include, but are not necessarily limited
23 to the following:
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- 1 i. Whether Defendants' conduct violated the TCPA;
- 2 ii. Whether the calls played voice recordings to cell phones;
- 3 iii. Whether Defendants obtained prior express written consent prior to contacting any
- 4 members of the Class;
- 5 iv. Whether members of the Class are entitled to treble damages based on the knowingness or
- 6 willfulness of Defendants' conduct.

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8 34. **Superiority:** This case is also appropriate for class certification because class proceedings

9 are superior to all other available methods for the fair and efficient adjudication of this controversy as

10 joinder of all parties is impracticable. The damages suffered by the individual members of the Class will

11 likely be relatively small, especially given the burden and expense of individual prosecution of the

12 complex litigation necessitated by Defendants' actions. Thus, it would be virtually impossible for the

13 individual members of the Class to obtain effective relief from Defendants' misconduct. Even if members

14 of the Class could sustain such individual litigation, it would still not be preferable to a class action,

15 because individual litigation would increase the delay and expense to all parties due to the complex legal

16 and factual controversies presented in this Complaint. By contrast, a class action presents far fewer

17 management difficulties and provides the benefits of single adjudication, economy of scale, and

18 comprehensive supervision by a single Court. Economies of time, effort and expense will be fostered,

19 and uniformity of decisions ensured.

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22 **CAUSE OF ACTION**

23 **Violation of 47 U.S.C. § 227**

24 **(On behalf of Plaintiff and the Class)**

25 35. Plaintiff incorporates the foregoing allegations as if fully set forth herein.

26 36. Defendants and/or its agent placed telephone calls to Plaintiff's and the Class members'

27 cellular telephones without having their prior express written consent to do so.

1 37. Defendants' calls were made for a commercial purpose.

2 38. Defendants played a prerecorded voice message to the cellular and residential phones of
3 Plaintiff and the Class members as proscribed by 47 U.S.C. § 227(b)(1)(A)(iii) and (B).

4 39. As a result of its unlawful conduct, Defendants repeatedly invaded Plaintiff's and the
5 Class's personal privacy, causing them to suffer damages and, under 47 U.S.C. § 227(b)(3)(B), entitling
6 them to recover \$500 in civil fines for each violation and an injunction requiring Defendants to stop their
7 illegal calling campaign.
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9 40. Defendants and/or its agent made the violating calls "*willfully*" and/or "*knowingly*" under
10 47 U.S.C. § 227(b)(3)(C).

11 41. If the court finds that Defendants *willfully* and/or *knowingly* violated this subsection, the
12 court may increase the civil fine from \$500 to \$1500 per violation under 47 U.S.C. § 227(b)(3)(C).

13 **PRAYER FOR RELIEF**

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15 **WHEREFORE**, Plaintiff ANDREW BOEHM, individually and on behalf of the Class, prays for the
16 following relief:

- 17 A. An order certifying the Class as defined above, appointing Plaintiff ANDREW BOEHM
18 as the Class representative and appointing his counsel as Class Counsel;
- 19 B. An order declaring that Defendants' actions, as set out above, violate the TCPA;
- 20 C. An order declaring that Defendants' actions, as set out above, violate the TCPA *willfully*
21 and *knowingly*;
- 22 D. An injunction requiring Defendants to cease all unlawful calls without first obtaining the
23 call recipients' prior express written consent to receive such calls, and otherwise protecting
24 interests of the Class;
- 25 E. An award of actual damages and/or statutory fines and penalties;
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1 F. An award of reasonable attorneys' fees and costs; and

2 G. Such other and further relief that the Court deems reasonable and just.

3 **JURY DEMAND**

4 Plaintiff requests a trial by jury of all claims that can be so tried.

5 Dated: November 30, 2020

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7 Respectfully submitted,

8
9 ANDREW BOEHM, individually and on
10 behalf of all others similarly situated,

11 By: /s/ Mark L. Javitch

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13 Mark L. Javitch (California SBN 323729)*
14 Javitch Law Office
15 480 S. Ellsworth Ave
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17 Tel: (650) 781-8000
18 Fax: (650) 648-0705

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20 *Attorney for Plaintiff and the Putative Class*
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